

### CLIENT NAME

- National Home Lending Corp.

### PROJECT NAME

- SCOM Assessment and MP Implementation

### MICROSOFT FOCUS



- Microsoft Private Cloud

### PRODUCTS

- Microsoft System Center Operations Manager 2017
- Microsoft Server 2012
- Microsoft SQL Server

### NUMBER OF USERS

- 1,000 Employees

### OVERVIEW

Established in 1988, our client is a refreshingly unique national home lender with thousands of highly-satisfied clients who return to them year after year, loan after loan. Their Mission clearly states that our most important goal is to make a positive contribution to our clients' lives. Quite simply, we operate with integrity, we treat our clients with the utmost respect, we listen to determine the appropriate loan product that meets our clients' financial objectives, and we meet the agreed upon closing date.

### PROBLEM

Customer engaged FyrSoft to assess the current health of their SCOM environment, remediate major issues and implement key Management Packs for Monitoring Citrix VDI infrastructure.

### SOLUTION

Working with FyrSoft, the clients team participated in a Health check and Implementation around Monitoring the Health of Citrix with SCOM. FyrSoft remediated the SCOM infrastructure to a healthy state as well as implemented and configured the Citrix VDI infrastructure MP

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