

CLIENT NAME

- Large Public-School System

PROJECT NAME

- Operations Management

MICROSOFT FOCUS



- Microsoft Infrastructure

PRODUCTS

- Microsoft System Center
- Microsoft Windows Server

NUMBER OF USERS

- 400,000 Employees and Students

OVERVIEW

Our client is the third largest school district in the U.S. For the 2014–2015 school year, our client reported overseeing 660 schools, including 484 elementary schools and 176 high schools; of which 517 were district-run, 130 were charter schools, 11 were contract schools and 2 were SAFE schools. The district serves over 396,000 students.

PROBLEM

Our client is a large sprawling and unstandardized Infrastructure needed ongoing management technology to provide operational insight into outages in the server, hypervisor, and storage infrastructures that supported over 2000 servers.

SOLUTION

FyrSoft assisted the Client with developing a design and plan to monitor the entire infrastructure with Microsoft System Center. The customer possessed a wide range of technology that needed to be monitored and was largely unstandardized.

Once a plan and design was in place, Fyrsoft built the Microsoft System Center infrastructure to monitor all Servers, Hypervisors, Storage, and eventually applications to be able to provide a holistic Service Management of the environment.

The Client is now able to perform end to end monitoring of the environment and provide a more reliable service to the critical needs of its teachers and students.

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